



CAREER OPPORTUNITY

JUNIOR SHIFT LEADER - GQEBERHA

Broubart AI Security Group is seeking a reliable Junior Shift Leader to support our Gqeberha monitoring team. This role suits someone with control room experience who is ready to take on greater responsibility & help a team maintain consistent standards.

You will assist with shift coordination, support Event Analysts & ensure security alerts & incidents are handled promptly & correctly.

EMPLOYER OF CHOICE

- ✓ Be part of a leading security company at the forefront of AI CCTV technology
- ✓ Work in a collaborative and dynamic team
- ✓ Develop your leadership & incident management skills
- ✓ Competitive salary / package

KEY RESPONSIBILITIES

- ✓ Assist with shift briefings, duty allocation & handovers
- ✓ Check that team members are at their assigned workstations & ready for duty
- ✓ Support Event Analysts with alert verification & incident handling
- ✓ Monitor outstanding alerts & follow up on actions taken
- ✓ Escalate urgent incidents & operational concerns to the senior shift leader or management
- ✓ Check that incident records & shift reports are accurate & complete
- ✓ Report equipment faults & ensure monitoring procedures are followed

REQUIREMENTS

- ✓ Matric / Grade 12 & Valid PSIRA registration
- ✓ Previous CCTV, alarm monitoring or control room experience
- ✓ Computer literacy & familiarity with security monitoring systems
- ✓ Strong attention to detail & organisational skills
- ✓ Clear communication & accurate report-writing skills
- ✓ Ability to guide colleagues, follow procedures & remain calm under pressure
- ✓ Willingness to work shifts, including nights, weekends & public holidays

HOW TO APPLY

If you believe you are the right fit for this role, please apply exclusively via our website: <https://broubart.co.za/careers>

