



CAREER OPPORTUNITY

SENIOR SHIFT LEADER - GQEBERHA

Broubart AI Security Group is seeking an experienced Senior Shift Leader to lead our Gqeberha monitoring team during assigned shifts. We are looking for a confident supervisor who can make sound decisions under pressure & hold the team accountable for its work.

You will oversee shift operations, coordinate the handling of security incidents & ensure the team maintains accurate reporting, clear communication & prompt action.

EMPLOYER OF CHOICE

- ✓ Be part of a leading security company at the forefront of AI CCTV technology
- ✓ Work in a collaborative & dynamic team
- ✓ Further develop your supervisory & operational skills
- ✓ Competitive salary / package

KEY RESPONSIBILITIES

- ✓ Take responsibility for monitoring operations throughout the shift
- ✓ Allocate duties, manage shift coverage & conduct team briefings
- ✓ Supervise Junior Shift Leaders & Event Analysts
- ✓ Oversee urgent incidents & coordinate communication with response teams & management
- ✓ Ensure alerts are prioritised, investigated & escalated according to site procedures
- ✓ Review incident reports, outstanding matters & shift handovers
- ✓ Coach team members & address performance or procedural concerns
- ✓ Escalate staffing shortages & system faults that could affect service delivery

REQUIREMENTS

- ✓ Matric / Grade 12 & Valid PSIRA registration
- ✓ Proven supervisory experience in a monitoring environment
- ✓ Strong understanding of CCTV monitoring, alarm handling, incident escalation & accurate report-writing skills
- ✓ Computer literacy & confidence using security monitoring systems
- ✓ Strong leadership, communication, judgement & problem-solving skills
- ✓ Ability to manage competing priorities & remain calm during emergencies
- ✓ Willingness to work shifts, including nights, weekends & public holidays

HOW TO APPLY

If you believe you are the right fit for this role, please apply exclusively via our website: <https://broubart.co.za/careers>

